

UNIFIED UEM · PSA · RMM — POWERED BY AGENTIC AI



Your operating system for IT.

One AI-native platform to manage every endpoint, automate service delivery and scale IT operations — for in-house IT teams and MSPs, delivered across APAC by SecureCentral.

30%

Lower operational costs

40%

Higher technician productivity

80%

Reduction in tickets created

50%

Faster ticket resolution time

TWO SUITES · ONE PLATFORM

Pick the suite that matches how you run IT

Same AI-native core, same single console — choose the edition built for your operating model.

SUPEROPS ITSUITE

One platform, zero sprawl

For in-house & enterprise IT teams

The only AI-native UEM platform with a built-in service desk — run, secure and scale IT from one pane of glass.

- ✓ Unified endpoint management — Windows, macOS, Linux, iOS/iPadOS & Android
- ✓ AI-native IT help desk — every ticket enriched with live device context
- ✓ Automated OS & third-party patching with audit-ready compliance reports
- ✓ Network monitoring with SNMP/ICMP discovery and topology maps
- ✓ Built-in secure remote access for on-demand and remote-worker support

SUPEROPS MSPSUITE

One platform, predictable profit

For managed service providers

A unified AI-native PSA-RMM platform joining device operations and client management — grow without the chaos.

- ✓ RMM across every client environment from one multi-tenant console
- ✓ Service desk with intelligent routing, SLA tracking & AI-drafted replies
- ✓ Contracts, quotes, time tracking and automated invoicing in one flow
- ✓ Project management, IT documentation and unified runbooks
- ✓ Client-facing branding and reporting that proves the value you deliver

EVERYTHING YOU NEED. NOTHING YOU DON'T.

Endpoint management

Patch management

Cross-OS MDM

Asset management

Policy management

Service desk

Remote access

Network monitoring

IT documentation

IT automation

Compliance reporting

Project management

Contract management

Business reporting

Monica AI agent

POWERED BY MONICA AI

Agentic AI that turns IT from reactive to proactive



Resolve with full context

Monica acts with context from every device, ticket and workflow.



Automate routine IT work

Ticket deflection to patch summarisation, handled without human intervention.



Predict and prevent

Pattern recognition helps you stay ahead of issues before they escalate.

WHERE OPERATIONAL EXCELLENCE MEETS PROFITABILITY

Built as one, so your team stops switching tools



One console for every device

Complete visibility and control across the fleet, with proactive monitoring and faster resolution.



Automated patching that keeps you secure

Schedule deployments, approve or defer by severity, and report on patch health automatically.



AI-native service desk

Intelligent routing, SLA management and recommended solutions, with remote access one click away.



Secure every mobile device

Zero-touch deployment, app management and BYOD-ready policy control for iOS, iPadOS and Android.



A single source of truth

Runbooks, SOPs and knowledge base articles, structured and shared across the whole team.



Connects to your stack

100+ integrations including Splashtop, TeamViewer, Microsoft Teams, Okta, SentinelOne and Xero.

Why SuperOps with SecureCentral

A regional distributor that stays involved long after the licence is issued.

● Scoped by architects, not order takers

Certified pre-sales architects scope, demonstrate and prove the platform with your team before you commit.

● Support in your time zone

Regional first- and second-line support in APAC business hours, escalating to the vendor only when needed.

● Deployed with a security-first posture

Every deployment is hardened and monitored against best-practice data protection frameworks.

● Enablement that travels with you

Onboarding, migration guidance and localised collateral partners can run out of the box.

99.9%

Platform uptime SLA

3x

Operational efficiency

100+

Ecosystem integrations

SOC 2

HIPAA & ISO certified

12+ yrs

SecureCentral APAC distribution

Ready to transform your IT operations?

Talk to SecureCentral about a guided demo, a proof of concept in your own environment, or a migration path from the tools you run today.

→ Book a guided demo

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