SECURE CENTRAL
A Pioneer Infotech Company

AUTHORISED UILA PARTNER
Asia Pacific · Distribution, Deployment & Support

APPLICATION-CENTRIC FULL-STACK OBSERVABILITY

Know exactly why it's slow — in minutes, not days.

Modern IT is hybrid, distributed and unforgiving. Uila **uObserve™** unifies applications, infrastructure, network, cloud and end-user experience in **one agentless platform** — so your team stops swapping dashboards, stops pointing fingers, and goes straight to root cause.

- ✓ Agentless on workloads
- ✓ Metadata only — no payload stored
- ✓ 21-day free trial

uila
UOBSERVE™ PLATFORM

80%	70%	4,200+	3–6 mo
Faster triage of end-to-end outages	**Less unplanned downtime** with AIOps remediation	**Apps auto-discovered** by deep packet inspection	**Typical time to ROI** reported by Uila users

WHY THIS MATTERS RIGHT NOW

Your environment changed. Your monitoring didn't.

Hybrid cloud, VDI and microservices created blind spots that traditional, siloed tools were never built to see.

Everything is hybrid now

Workloads sprawl across VMware, Nutanix, Hyper-V, Kubernetes, AWS, Azure and Google Cloud. **No single team sees end-to-end** — so nobody owns the answer.

Silo tools report symptoms

App, network and infrastructure teams each watch a different dashboard. Incidents turn into **war rooms and finger-pointing** instead of fixes — while the clock runs.

Downtime is expensive & public

Unplanned outages can cost **up to US$750K per incident*** — before SLA credits, lost revenue, regulator questions and reputation damage.

ONE PLATFORM, THREE OUTCOMES

What Uila uObserve™ delivers

Performance Observability

Correlated, real-time metrics across the entire stack in one unified console.

- 1-click root cause via built-in expert system
- AIOps automated remediation actions
- Centralised, contextual log analysis
- Capacity planning & rightsizing reports

Application Dependency Mapping

An always-current picture of what talks to what — built automatically, not by hand.

- 4,200+ apps & protocols identified via DPI
- Auto-discovered, dynamic topology
- De-risks cloud migration & DR planning
- Exposes shadow IT and rogue services

Cyber Threat Protection

See the east-west traffic your perimeter firewall was never designed to inspect.

- Real-time malware, exploit kit & webshell detection
- Lateral movement & attacker pivot tracking
- Data exfiltration mapped by destination
- Microsegmentation planning & validation

TOTAL VISIBILITY

One console. The whole stack. No agents on your workloads.

End users & virtual desktops — LAYER 1
Session experience for Omnissa Horizon & Citrix — down to the thin client and GPU

Applications & transactions — LAYER 2
Response time, service levels and transaction metadata for 4,200+ applications

Virtual & physical network — LAYER 3
East-west and north-south flows, latency, retries, resets, congestion — to the port

Compute & storage — LAYER 4
CPU ready, swap wait, memory pressure, datastore latency — tied to app response time

Private, hybrid & public cloud — LAYER 5
VMware, Nutanix/HCI, Hyper-V, OpenStack, Kubernetes, AWS, Azure & Google Cloud

Built for APAC data-privacy expectations. Uila's Smart Taps analyse traffic and pass **metadata only** — no packet payload is ever stored — so you gain deep visibility without creating a new privacy or data-sovereignty exposure.

HOW IT DEPLOYS

1. **Virtual Smart Tap (vST)**
A lightweight VM or pod listens to virtual switch traffic and applies deep packet inspection. Nothing is installed on production workloads.

2. **Virtual Information Controller (vIC)**
Pulls infrastructure and VDI metrics straight from vCenter, Nutanix Prism, Hyper-V or OpenStack and pairs them with the app data.

3. **Analytics engine (UMAS)**
A scale-out big-data store correlates every layer, baselines normal behaviour and names the root cause. Runs on-prem, private cloud or SaaS.

Time to value: most environments return meaningful findings on day one — and SecureCentral engineers run the deployment with you.

WHERE TEAMS PUT IT TO WORK

Six problems Uila solves in week one

Cloud migration
Map every dependency before you move a single workload — and cut pre-migration assessment time dramatically.

VDI & hybrid work
Pinpoint Horizon, Citrix and GPU session degradation without agents — before your workforce raises a ticket.

Multi-cloud & Kubernetes
One consistent view across AWS, Azure, Google Cloud, Nutanix/HCI and container platforms — not a tool per cloud.

East-west threat detection
Catch malware, exploit kits, webshells, port scans, lateral movement and exfiltration inside the data centre.

Capacity & rightsizing
Surface over- and under-provisioned resources with evidence — defer hardware spend and justify what you do buy.

Centralised log analysis
Correlated logs from Windows AD/Event, IIS, SQL Server, Horizon, Microsoft 365, Cisco, F5, Juniper and more.

YOUR AUTHORISED PARTNER IN THE REGION

Why buy Uila through SecureCentral

- **Authorised for APAC** — Licensing, renewals and commercial terms handled locally.
- **Certified pre-sales architects** — We scope, demo and prove it in your environment first.
- **Support in your time zone** — Regional first- and second-line support, not an offshore queue.
- **12+ years in APAC** — An observability and security specialist, ISO/IEC 27001 certified.

NEXT STEP

See your own blind spots — at no cost.

Start a **21-day free trial**, or let our engineers run a **complimentary performance assessment** of your environment. You keep the findings either way.

AUSTRALIA · NEW ZEALAND · SINGAPORE · MALAYSIA · INDONESIA

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Email us to book a demo or start a trial

www.securecentral.com.au
Solution detail, resources & support

* Cost-per-incident figure attributed to the Ponemon Institute as cited in Uila published materials. Performance statistics (80% faster triage, 70% reduction in unplanned downtime, 4,200+ applications, 3–6 month ROI) are sourced from Uila, Inc. published materials at uila.com and are indicative only — actual results vary by environment. Uila, uObserve and the Uila logo are trademarks of Uila, Inc. All other marks are the property of their respective owners. SecureCentral Global Pty Ltd · ACN 690 139 872.