

VALUE-ADDED SYSTEMS INTEGRATOR · APAC

We don't sell licences. We solve IT problems.

SecureCentral integrates the platforms that fix Service Management, Asset Management, Remote Control, RMM and Security — then stays accountable for the outcome across Asia Pacific.

17+

Years of delivery
heritage (since 2008)

12+

Years in APAC
distribution

8

Markets
served

ISO 27001

Certified information
security management

Six symptoms. One root cause.

These are the sentences we hear in the first ten minutes of every discovery call across Australia, New Zealand and ASEAN.

01

“Where is my ticket?”

Requests arrive by email, chat and corridor conversation. No priority, no SLA, no audit trail — and no data to defend the IT budget.

02

“Nobody knows what we own.”

Asset registers live in spreadsheets. Ghost hardware, duplicated licences, surprise renewals and painful audits.

03

“We find out when it breaks.”

Users report the outage before monitoring does. The team is stuck in reactive firefighting instead of improvement work.

04

“Fixing it means driving there.”

Onsite visits for ten-minute problems. Travel cost, lost hours and hybrid staff who simply cannot be supported.

05

“Too many tools.”

Six consoles, six logins, six invoices, six reports — and still no single source of truth for the business.

06

“Are we actually secure?”

Unpatched endpoints, unmanaged mobiles, no detection cover and no evidence pack when the auditor or insurer asks.

ROOT CAUSE — disconnected tools, manual process, no single source of truth. Another product will not fix it. Integrating the right ones will.

A systems integrator, not a box mover.

WHAT WE DO

Solutions built around outcomes, not licences.

Four practice areas, one accountable partner.
We source, deploy and support the platforms
that keep APAC enterprises secure, resilient
and productive.

ONE ACCOUNTABLE PARTNER

01

Technology Market Development

- Go-to-market strategy & execution
- Channel development & enablement
- Distributor / reseller onboarding
- Market intelligence & localisation

02

Project Consulting & Implementation

- IT infrastructure & cloud strategy
- Solution architecture & integration
- Vendor management & procurement
- End-to-end rollout and migration

03

Managed Services

- 24/7 remote monitoring & support
- Network & infrastructure management
- Device lifecycle & patch management
- End-user support & helpdesk

04

Cyber Security Risk Assessment

- Security posture assessment
- Threat modelling & vuln scanning
- ISO 27001 / NIST / MAS TRM readiness
- Incident response planning

One integrated stack. Six problems solved.

Best-in-class platforms, curated and represented by SecureCentral across the region — integrated so they work as one system.

SERVICE MANAGEMENT

ITSM

InvGate Service Management

One queue, real SLAs, reportable data.

ASSET MANAGEMENT

ITAM

InvGate Asset Management

Know what you own, where it is and what it costs.

REMOTE CONTROL

REMOTE ACCESS & SUPPORT

Splashtop

Fix any device, anywhere — without the site visit.

RMM + PSA

MONITORING & AUTOMATION

SuperOps · Kaseya

Catch and patch issues before users notice.

SECURITY & UEM

MDR, ENDPOINT, MOBILE

Huntress · Scalefusion · Zimperium

Detection, response and managed devices as standard.

NETWORK & COMPLIANCE

OBSERVABILITY & RISK

Fortinet · Meraki · Aruba · Uila · MyCISO

Secure connectivity with audit-ready evidence.

Also delivered by SecureCentral: cyber security risk assessment · CSRO-licensed managed SOC monitoring and penetration testing through Pioneer Infotech.

One platform for every request and every asset.

THE PROBLEM

- Requests arrive by email, phone, chat and desk-side — so work is lost, duplicated or silently dropped.
- No SLAs and no priority model: the loudest voice wins, not the highest business impact.
- Agents re-answer the same questions every month because there is no knowledge base.
- The asset register is a spreadsheet that was last accurate at the previous stocktake.
- Licences are over-bought “to be safe”, renewals surprise you, and audits become a scramble.

WHAT WE DEPLOY

Service desk & ticketing

- One intuitive queue with priority, SLA and assignment rules
- Branded self-service portal with knowledge base and catalogue

Workflow & AI

- No-code approvals and automation — no developer needed
- AI-suggested actions drawn from repeated patterns

Asset inventory & discovery

- Continuously updated inventory of every IT asset
- Automatic network discovery and device monitoring

Licences & CMDB

- Track entitlements to stop over-buying and prove compliance
- Dependency mapping shows change impact before you approve it

BUSINESS OUTCOME

- **Faster first response and resolution**
- **Fewer repeat tickets — users self-serve**
- **An asset register you can trust**
- **Measurable licence and renewal savings**
- **One audit trail for tickets and assets**

PROOF POINT

Harmony Public Schools tailored InvGate to sector-specific processes. Peoples Bank unified support across multiple teams into one service desk.

Reach every endpoint. Fix it before it breaks.

THE PROBLEM

- Technicians drive to sites for problems that take ten minutes to fix.
- Hybrid and remote staff cannot be supported properly, so productivity leaks every week.
- Problems are discovered by users, not by monitoring — every incident starts late.
- Patching is manual and inconsistent, and is the largest avoidable security exposure.
- Tool sprawl: separate systems for tickets, monitoring, assets, documentation and billing.

WHAT WE DEPLOY

Secure remote access — Splashtop

- Multi-monitor, file transfer, remote print and Wake-on-LAN
- Windows, macOS, Linux, Android and iOS

Remote support & audit — Splashtop

- Attended and unattended sessions with remote diagnostics
- Session recording, TLS/AES-256, MFA, SSO and RBAC

Monitoring & patching — SuperOps · Kaseya

- Real-time device monitoring with proactive alerting
- Automated patch management and scripted remediation

Unified PSA + RMM — SuperOps

- Tickets connected directly to devices and users
- Multi-tenant console with SLAs, contracts and invoicing

BUSINESS OUTCOME

- Resolve issues without travelling
- Issues caught before users notice
- Patch compliance you can measure
- One console replaces several
- Session audit trails for governance

PROOF POINT

Splashtop editions: Business Access, Remote Support, Enterprise and Autonomous Endpoint Management. SecureCentral hardens and monitors every SuperOps deployment.

The layer that protects everything above it.

Service, asset and remote operations only create value if they are secure and provable. Security is not a module we bolt on — it is how we design.

MDR / SOC Huntress Managed detection and response with human-led threat hunting.	CYBERSECURITY Fortinet Next-generation firewall and consolidated network security.	UEM Scalefusion Unified endpoint management for devices, apps and policy.	MOBILE SECURITY Zimperium On-device protection for mobile endpoints and applications.
SECURE NETWORKING Meraki · HPE Aruba · Juniper Cloud-managed Wi-Fi and network security across sites.	OBSERVABILITY Uila Application and infrastructure monitoring with root-cause insight.	COMPLIANCE & RISK MyCISO Structured risk assessment, roadmap and evidence management.	REMOTE ACCESS & RMM Splashtop · Kaseya Hardened remote access, session audit and automated patching.

DELIVERED BY SECURECENTRAL — NOT JUST RESOLD

Security posture assessment · threat modelling & vulnerability scanning · ISO 27001, NIST and MAS TRM compliance readiness · incident response planning · third-party security review

CSRO-licensed (via Pioneer Infotech)

Managed SOC Monitoring CS/SOC/C-2024-0407

Penetration Testing CS/PTS/C-2024-0522

PROOF

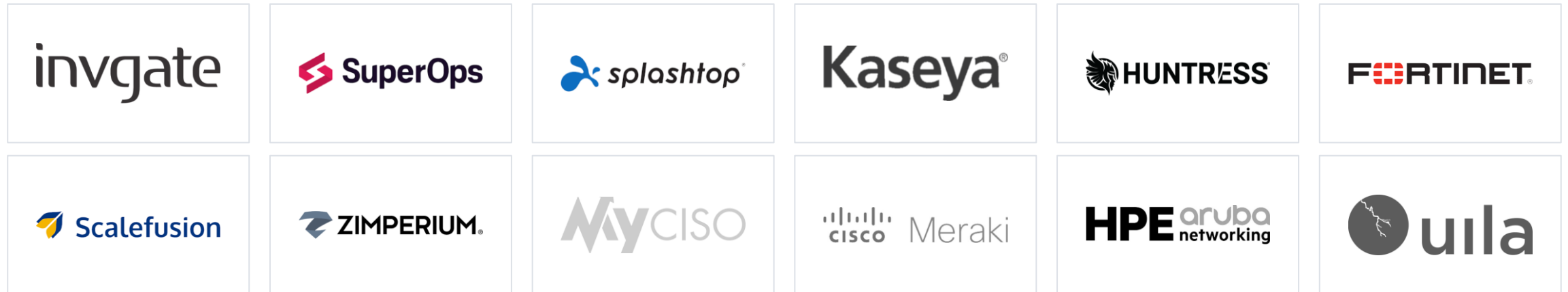
Trusted by operators who cannot afford downtime.

Selected organisations across mining, hospitality and critical infrastructure that rely on the platforms we deliver and support.

SELECTED CUSTOMERS



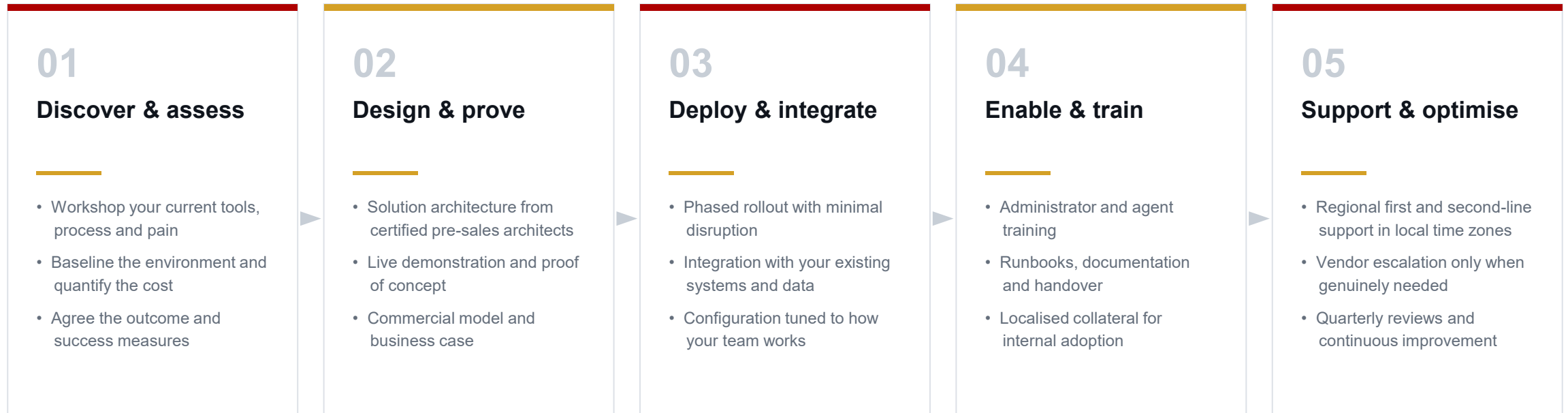
TECHNOLOGY PARTNERS WE REPRESENT



Customer references and case studies available on request. All product names and logos are the property of their respective owners.

Five steps. One accountable partner.

The same delivery model whether you are adopting one platform or consolidating your whole IT operation.



You deal with SecureCentral for the whole lifecycle — strategy, licensing, deployment, training and support.

No vendor maze. No finger-pointing.
One contract, one escalation path.

■ 12+ years in APAC distribution, 8 markets ■ ISO/IEC 27001:2022 certified heritage ■ Vendor-neutral advice, not a single line card ■ Regional support in local time zones

NEXT STEP

Let's fix one thing first.

Pick the symptom that costs you the most this quarter. We will scope it, prove it and price it — at no cost to you.



01

45-minute discovery workshop

We map your current tools, process and pain — and quantify what the gaps cost.

02

Complimentary risk assessment

Security posture or ITSM maturity review, using the MyCISO questionnaire as a starting point.

03

Sandbox proof of concept

See InvGate, SuperOps or Splashtop running against your own scenario before you commit.

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