

Reseller / Partner Application

Republic of Indonesia / Formulir Pendaftaran Mitra Reseller Indonesia

SecureCentral Global Pty Ltd (ABN 45 690 139 872) appoints authorised resellers across Asia Pacific for our software portfolio covering IT Service Management, IT Asset Management, Cybersecurity and Remote Control. Please complete every section in full. Applications submitted without the required legal and tax information cannot be processed. Mohon lengkapi seluruh bagian formulir ini. Permohonan tanpa data legalitas dan perpajakan tidak dapat diproses.

Submission / Pengiriman

Return the completed form to partner@securecentral.net (subject: "Reseller Application - Indonesia - [Company Name]"). SecureCentral targets a decision within 10 business days of receiving a complete application. All information is treated as confidential under our Privacy Policy (www.securecentral.net/privacy-policy).

A APPLICANT DETAILS

*Rincian Pemohon***Date of application *** *(Tanggal)***SecureCentral contact / referred by** *(Jika ada)***Solution areas of interest / Bidang solusi yang diminati**

- | | | | |
|--|---|--|--|
| ☐ IT Service Management (ITSM) | ☐ IT Asset Management (ITAM) | ☐ Cybersecurity | ☐ Remote Control & Remote Support |
| ☐ Unified Endpoint Management (UEM) | ☐ RMM & PSA | ☐ Compliance & Risk | ☐ Observability & Monitoring |

Other solutions of interest / notes *(Solusi lain)*

B COMPANY LEGAL INFORMATION

Informasi Legalitas Perusahaan

Enter the company name exactly as stated in the Deed of Establishment (Akta Pendirian) and Ministry of Law approval (SK Kemenkumham).

Full legal entity name * *(Nama badan hukum sesuai akta)***Trading / brand name** *(Nama dagang)***Legal form / Bentuk badan usaha**

- ☐ PT (Perseroan Terbatas) ☐ CV (Commanditaire Vennootschap) ☐ Sole Trader / Perorangan

Deed of Establishment No. (Akta Pendirian) ***Notary name & city** *(Nama notaris)***Latest Amendment Deed No. & date****SK Kemenkumham (MoLHR Decree) No. *****Date of SK Kemenkumham****Year established****Paid-up capital (IDR)** *(Modal disetor)***Registered address (Alamat sesuai akta/NIB) *****City / Kota****Province / Provinsi****Postcode / Kode Pos****Country****Operating / warehouse address (if different)** *(Alamat operasional)***Company phone****Company email (official) *****Website****Number of employees**

C BUSINESS REGISTRATION NUMBERS

Nomor Legalitas Usaha

NIB is the 13-digit Business Identification Number issued via the OSS system. Complete the licences that apply to your business.

NIB (Nomor Induk Berusaha) * (13 digit)	NIB issue date	KBLI code(s) (mis. 46512, 62019)
Business licence / Izin Usaha No.	Certificate of Domicile (SKDP/SKDU)	Other permits / certifications (mis. ISO 27001)

D DIRECTORS

Direksi

List the directors appearing on the current Deed / SK Kemenkumham who are authorised to represent the company.

Full name (as per KTP)	Position / Jabatan	NIK (KTP) or Passport No.	Personal NPWP	Nationality	Mobile / Email

E TAX RESIDENCY & TAX INFORMATION

Domisili Pajak & Informasi Perpajakan

SecureCentral is an Australian supplier. Indonesian withholding tax and VAT treatment, and any benefit under the Indonesia-Australia Double Taxation Agreement, depend on the information below. Incorrect or incomplete tax data may result in gross-up of invoices.

Country of tax residency *	NPWP (Tax ID) *	NPWP registration date	Tax office (KPP terdaftar)

VAT / PPN status

☐ PKP (VAT-registered / Pengusaha Kena Pajak) ☐ Non-PKP ☐ Application in progress

NPPKP / SPPKP number & date (Jika PKP)	e-Faktur / tax invoice email *	Applicable VAT rate acknowledged

Registered tax address (if different from Section B)

E1. Withholding tax & treaty position / Pemotongan PPh & Fasilitas P3B

Will your company withhold Indonesian tax (PPh 23 / PPh 26) on payments to SecureCentral?

☐ No / Tidak ☐ Yes - PPh 23 ☐ Yes - PPh 26 ☐ To be confirmed

If withholding applies, will you claim treaty relief under the Indonesia-Australia DTA using Form DGT / SKD?

☐ Not applicable ☐ Yes - DGT Form will be provided ☐ No

Where tax is withheld, the reseller must provide the Bukti Potong (withholding tax slip) to SecureCentral within 30 days of payment. Unless valid documentation is provided, invoiced amounts are payable in full without deduction.

Person responsible for tax matters (Nama PIC pajak)	Email	Phone

E2. Other tax residencies / self-certification (CRS & FATCA)

Country / jurisdiction of tax residency	Tax Identification Number (TIN)	If no TIN available, state reason (A / B / C)

Is the entity a US person for FATCA purposes?

☐ No / Tidak

☐ Yes - W-9 attached

GIIN (if a Financial Institution)

Entity classification for CRS (Active NFE / Passive NFE / FI)

Tax declaration / Pernyataan Perpajakan

The applicant certifies that the tax residency, NPWP and TIN details above are true, correct and complete, and undertakes to notify SecureCentral in writing within 30 days of any change in circumstances that affects its tax residency or VAT status. Pemohon menyatakan bahwa data perpajakan di atas benar dan akan memberitahukan setiap perubahan dalam 30 hari.

F BANKING & FINANCIAL INFORMATION
Informasi Bank & Keuangan

Bank name (Nama bank)

Branch / KCP

Account name (Nama rekening)

Account number (No. rekening)

SWIFT / BIC

Account currency

Preferred invoicing currency

Annual revenue - last financial year

Audited financial statements available? (Ya/Tidak)

Credit limit requested (Plafon kredit diminta)

Payment terms requested / Termin pembayaran

☐ Prepayment (100% in advance)

☐ Net 7 days (standard)

☐ Net 14 days

☐ Net 30 days (subject to credit assessment)

SecureCentral's standard payment term is 7 days from invoice date. Any extended terms are granted at SecureCentral's sole discretion, in writing, and may require audited financials, a bank guarantee or a director's personal guarantee.

F1. Accounts payable contact / Kontak Bagian Keuangan

Name

Email

Phone

G BUSINESS PROFILE & CAPABILITY
Profil Bisnis & Kapabilitas

Primary business model

Years trading in IT

Total staff

Pre-sales / technical staff

Support staff

Target market segments / Segmen pasar

☐ Enterprise

☐ Mid-market

☐ SMB / UKM

☐ Government / BUMN

☐ Banking & Finance

☐ Manufacturing

☐ Healthcare

☐ Education

☐ Telco / ISP

☐ Retail & FMCG

☐ Mining & Energy

☐ Other

Geographic coverage / Cakupan wilayah

☐ Jabodetabek

☐ West Java

☐ Central Java & DIY

☐ East Java

☐ Sumatra

☐ Bali & Nusa Tenggara

☐ Kalimantan

☐ Sulawesi

☐ Papua & Maluku

☐ National

☐ Regional (ASEAN)

☐ Other

Key vendor accreditations / certifications held *(mis. NSE, CCNA, ITIL, ISO 27001)*

Existing distributors / principals you work with *(Distributor saat ini)*

Top 5 reference customers (names or industry + size)

G1. 12-month business plan / Rencana Bisnis 12 Bulan

Solution line	Target customers (no.)	Forecast Year 1 (USD)	Named opportunities / pipeline

H KEY CONTACTS

Kontak Utama

H1. Nominated contacts / Kontak yang ditunjuk

Role	Full name	Job title	Email	Mobile / WhatsApp

Suggested roles: Authorised signatory / Direktur, Sales lead, Technical / pre-sales lead, Support escalation, Accounts payable, Marketing.

H2. Trade references / Referensi Dagang

Company name	Contact person	Email / phone	Relationship & years

I ADDITIONAL NOTES

Keterangan Tambahan

Anything else you would like SecureCentral to know (Keterangan)

J TERMS & CONDITIONS OF DOING BUSINESS WITH SECURECENTRAL

Syarat & Ketentuan

Reproduced from www.securecentral.net/terms-conditions. These terms govern all transactions with SecureCentral, including quotes, invoices and payments, and are supplemented by the Indonesia-specific provisions at clause 13.

1. Definitions

SecureCentral: SecureCentral Global Pty Ltd, the supplier of the goods and/or services. Client: the individual or entity receiving a quote, invoice, products or services. For this application, "Client" includes the reseller applicant.

2. General

These Terms & Conditions apply to all transactions with SecureCentral, including quotes, invoices and payments. By engaging with SecureCentral, the Client agrees to these terms.

3. Quotes

Quotes are valid for 30 days unless otherwise specified. Prices and availability are subject to change after the validity period. Acceptance of a quote must be confirmed in writing via email or purchase order.

4. Orders and delivery

All orders are subject to availability. Delivery timelines are estimates and may be affected by factors beyond SecureCentral's control. Risk in goods passes to the Client upon delivery, but ownership remains with SecureCentral until payment is made in full.

5. Invoices and payment terms

Invoices must be paid within 7 days unless otherwise agreed in writing. Payments must be made via EFT or another agreed method. Late payments may incur a 2% monthly interest charge on outstanding balances.

6. Cancellations and refunds

Orders may be cancelled in writing before goods are dispatched. Custom or non-stock orders may incur cancellation fees. Refunds are provided only in accordance with Australian Consumer Law.

7. Warranty and returns

Goods and services are warranted as per Australian Consumer Law. Warranty claims must include proof of purchase and be submitted within the applicable warranty period.

8. Limitation of liability

SecureCentral is not liable for indirect or consequential damages. Total liability is limited to the value of goods or services provided.

9. Confidentiality

Both parties agree to keep all business terms and related information confidential unless disclosure is required by law.

10. Governing law and dispute resolution

These Terms & Conditions are governed by the laws of the State of NSW, Australia. Disputes must first be resolved through negotiation or mediation before escalating to legal proceedings.

11. Force majeure

SecureCentral is not responsible for failure to fulfil obligations due to events beyond its reasonable control, including but not limited to natural disasters, strikes or government restrictions.

12. Amendments

SecureCentral reserves the right to amend these Terms & Conditions. Clients will be notified of any changes affecting ongoing agreements.

13. Indonesia-specific provisions (supplementary)

(a) Appointment as a reseller is non-exclusive, non-transferable and confers no territorial exclusivity unless granted in a separate written agreement. (b) The reseller purchases in its own name and on its own account and is not an agent, employee or legal representative of SecureCentral or its vendors. (c) Where Indonesian withholding tax applies, the reseller must provide the Bukti Potong within 30 days of payment; without valid documentation invoiced amounts are payable in full. (d) Indonesian VAT (PPN), import duty, customs charges and bank transfer fees are for the reseller's account. (e) The reseller must comply with UU No. 27/2022 on Personal Data Protection and with all vendor end-user licence agreements and deal-registration rules. (f) SecureCentral may suspend or terminate the appointment on 30 days' written notice, or immediately for insolvency, breach of clauses 9 or 13(e), sanctions exposure or reputational risk. (g) Software licences and subscriptions are non-returnable and non-refundable once activated by the vendor. (h) Use of SecureCentral or vendor trademarks and logos requires prior written approval and must cease on termination. (i) This form and any resulting agreement are executed in English; any Indonesian translation is for convenience only and the English version prevails to the extent permitted by law. (j) Personal information collected in this form is handled in accordance with the SecureCentral Privacy Policy (www.securecentral.net/privacy-policy) and may be transferred to Australia, Singapore, Malaysia or vendor systems for assessment and onboarding.

Contact

SecureCentral Global Pty Ltd, ABN 45 690 139 872 / ACN 690 139 872. Email: partner@securecentral.net. By transacting with SecureCentral, the Client confirms acceptance of these Terms & Conditions.



K DECLARATION & AUTHORISED SIGNATURE

Pernyataan & Tanda Tangan

Declaration / Pernyataan

I, the undersigned, declare that I am duly authorised to sign on behalf of the applicant company; that all information and documents provided in this application are true, accurate and complete; and that the applicant accepts the SecureCentral Terms & Conditions of doing business set out in Section J, including the Indonesia-specific provisions. I consent to SecureCentral conducting credit, tax-status and reference checks, and to the handling of personal data in accordance with the SecureCentral Privacy Policy. Saya menyatakan bahwa seluruh informasi dalam formulir ini benar dan lengkap, dan menyetujui Syarat & Ketentuan SecureCentral.

- ☐ I have read, understood and accept the SecureCentral Terms & Conditions (Section J). / Saya telah membaca dan menyetujui Syarat & Ketentuan SecureCentral.
- ☐ I consent to SecureCentral carrying out credit and trade reference checks.

Full name of authorised signatory * *(Nama lengkap)*

Position / Jabatan *

NIK / Passport No.

Email *

Mobile / WhatsApp

Place & date / Tempat & tanggal *

SIGNATURE / TANDA TANGAN

Type your name to sign electronically, or print and sign by hand.

COMPANY STAMP / CAP PERUSAHAAN + MATERAI Rp10.000

Affix company stamp and Rp10.000 duty stamp on the printed copy.

SecureCentral internal use only

Received by: _____ Date: _____ Credit check: PASS / FAIL Tier approved: _____ Partner ID: _____
Approved by: _____ Date: _____